

UNCA Sophomore Survey Results 1997, 1998, 2000, 2002

	UNC Asheville				UNC System			
	Spring Sophomores				Spring Sophomores			
	1997	1998	2000	2002	1997	1998	2000	2002
Number of 2nd semester sophomores	201	231	259	274	8,502	10,239	10,618	11,606
Percent responding to survey	95.3	94.4	89.2	96.0	55.7	61.7	72.5	70.6

	% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent
Faculty								
1. High expectations	94.6	93.1	95.2	96.6	89.5	88.6	90.9	91.1
2. Respect diverse talents	73.9	76.0	78.3	82.4	69.9	70.6	72.8	76.5
3. Encourage active learning	84.5	83.4	82.6	88.5	75.0	73.8	76.3	78.7
4. Student-faculty interaction	77.1	76.0	80.3	78.5	62.4	62.6	68.8	70.2
5. Frequent, prompt feedback	77.8	78.3	80.9	79.3	70.8	72.2	72.1	74.5
6. Encourage sufficient time	88.1	89.4	87.4	90.0	85.2	84.6	85.4	86.7
7. Learn cooperatively	67.7	76.5	76.1	74.7	67.5	65.4	70.2	71.4
8. Care about success and welfare	79.3	79.3	85.7	84.6	65.2	67.2	68.0	72.2
9. General, overall	91.1	90.3	93.9	95.4	81.1	81.6	83.2	85.5
Orientation								
A. Length of programs	61.8	51.8	64.3	67.3	77.6	75.3	73.2	73.6
B. Quality of programs	60.0	51.8	59.0	69.1	71.2	70.5	70.4	72.3
C. Helpfulness of staff	56.4	81.5	80.6	88.3	84.5	83.1	82.0	83.6
D. Accommodations	86.3	81.1	77.2	84.5	74.2	75.0	71.6	75.1
E. Orientation - overall	73.5	64.3	71.0	73.4	79.3	76.3	75.5	76.8
Academic Advising								
A. Access to advisor	81.2	76.4	77.6	77.6	72.6	72.0	70.5	77.7
B. Time with advisor	79.5	77.8	70.6	72.9	67.5	67.6	64.9	71.8
C. Accurate degree information	76.1	75.3	63.4	69.4	70.1	71.0	68.1	72.1
D. Knowledge of campus policies	74.4	74.2	73.5	73.2	74.6	73.4	70.9	74.8
E. Academic advising overall	79.4	78.7	76.9	74.8	68.8	71.8	69.4	75.1
Academic Labs								
A. Writing labs	93.8	86.1	95.8	89.0	85.2	83.5	86.2	88.2
B. Reading labs	90.0	60.5	85.7	70.9	77.5	77.1	78.3	79.5
C. Math labs	91.0	84.1	96.4	90.7	79.3	79.3	78.5	81.1
D. Science labs	-	-	-	75.6	-	-	-	79.6
E. Study skills labs	90.9	56.4	75.0	70.6	76.5	77.8	78.4	77.5
F. Acad labs - overall	86.4	80.5	94.1	87.0	77.2	83.4	84.2	86.3
Library								
A. Hours of operation	88.1	79.8	89.0	91.9	88.1	89.0	91.3	92.0
B. Library - access	91.2	87.7	95.0	94.9	81.9	86.4	90.3	92.5
C. Library - training	85.6	81.4	83.0	83.6	64.5	62.0	64.7	68.8
D. Library services overall	94.0	90.6	94.7	95.8	84.9	87.4	90.8	93.4
Technology Services								
A. Access to Internet	88.8	81.3	96.0	97.3	85.2	87.8	92.6	94.9
B. Hours of operation	78.5	65.0	86.2	91.7	77.5	77.5	85.5	89.5
C. Up to date facilities	78.2	70.5	80.5	90.7	79.7	83.0	87.6	91.2
D. Access to trained staff	64.0	58.5	78.0	79.4	66.7	66.4	70.6	77.6
E. Technology training classes	72.7	50.0	71.1	65.0	63.2	67.6	69.6	76.7
F. Technology services overall	81.6	74.8	92.7	94.4	83.3	84.8	89.1	92.2
Career-related services								
A. Opportunities for career assistance	-	-	85.2	79.7	-	-	81.8	82.3
B. Information on internships, etc.	-	-	65.2	71.5	-	-	75.7	76.2
C. Resources available to explore options	-	-	71.4	78.9	-	-	79.7	79.4
D. Information through Internet, etc.	-	-	85.0	85.2	-	-	85.3	85.7
E. Career services - overall	76.6	69.4	83.7	83.5	79.8	83.2	82.0	83.2
Bookstore								
	81.7	62.7	79.5	77.0	77.7	73.0	71.0	74.4

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College taken sufficient steps to ensure your safety?	%yes	%yes	%yes	%yes	%yes	%yes	%yes	%yes
	65.5	81.0	76.0	77.0	77.1	65.2	77.5	74.0
	% none	% none	% none	% none	% none	% none	% none	% none
How many classes too large?	63.5	56.3	52.6	57.4	36.9	36.4	36.5	37.4
How many classes where can't understand spoken English of instructor?	73.3	71.3	61.7	64.3	39.4	39.5	35.6	37.2

Based on your experience so far, how would you evaluate the following services?	UNC Asheville				UNC System			
	% good/excellent	% good/excellent	% good/excellent	% good/excellent	% good/excellent	% good/excellent	% good/excellent	% good/excellent
1. Registration-Service	75.0	55.6	66.8	78.9	60.9	62.4	72.5	71.6
Staff	84.1	76.1	71.7	76.8	67.5	69.0	71.7	72.1
2a. Fin Aid/Application, Award - Service	-	-	-	74.5	-	-	-	69.7
Staff	-	-	-	77.6	-	-	-	66.4
2b. Fin Aid/Disbursement - Service	-	-	-	70.7	-	-	-	70.0
Staff	-	-	-	71.2	-	-	-	67.0
3. Food Service-Service	40.5	51.4	47.7	37.8	44.6	46.3	54.7	59.7
Staff	58.6	64.0	71.4	62.0	55.7	56.2	61.4	68.4
4. Health Service-Service	87.3	85.3	79.5	83.0	67.0	70.8	70.9	75.8
Staff	88.7	89.7	82.4	88.8	69.1	73.7	70.7	74.7
5. Counseling-Service	79.1	75.0	85.7	81.2	75.2	74.8	75.6	80.2
Staff	80.0	86.2	86.7	83.8	75.6	77.4	73.9	78.3
6. Business/Cashier-Service	83.2	76.4	75.1	80.6	76.6	77.0	76.1	79.3
Staff	82.9	77.6	77.3	78.0	74.4	74.7	74.2	74.8
7. Residence Life-Service	74.3	61.9	70.0	75.4	66.3	65.3	66.6	71.2
Staff	70.2	69.7	67.2	76.9	68.0	68.9	68.3	69.9
8. Recreation opportunities	81.7	75.5	83.5	82.5	83.6	84.7	85.2	87.3
9. Community Service opportunities	66.4	61.7	69.2	72.1	66.0	71.1	73.9	75.6
10. Leadership opportunities	75.2	66.4	67.3	63.7	70.1	73.8	75.9	76.9

Conclusions	UNC Asheville				UNC System			
	% strong/very strong	% strong/very strong	% strong/very strong	% strong/very strong	% strong/very strong	% strong/very strong	% strong/very strong	% strong/very strong
Characterize Intellectual Environment	82.7	71.6	71.9	95.1*	63.3	60.9	62.0	90.2*

	UNC Asheville				UNC System			
	% good/excellent	% good/excellent	% good/excellent	% good/excellent	% good/excellent	% good/excellent	% good/excellent	% good/excellent
Evaluate overall quality of instruction	96.1	92.1	94.8	93.2	85.5	86.6	85.7	87.6
Evaluate overall education	93.6	91.2	93.0	93.1	89.6	90.1	89.0	90.2

	UNC Asheville				UNC System			
	% yes	% yes	% yes	% yes	% yes	% yes	% yes	% yes
Plan to complete degree here?	81.8	78.7	80.0	80.2	89.9	88.1	87.1	87.8
Would you pick this college again?	69.0	71.3	69.9	69.1	72.5	72.6	70.0	71.5

* Beginning in Spring 2002, response choices decreased from 5 to 4